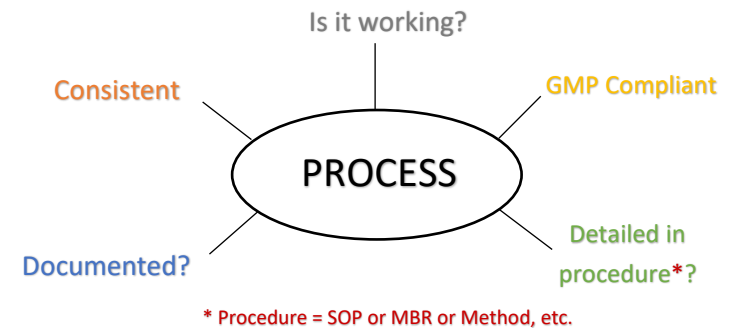
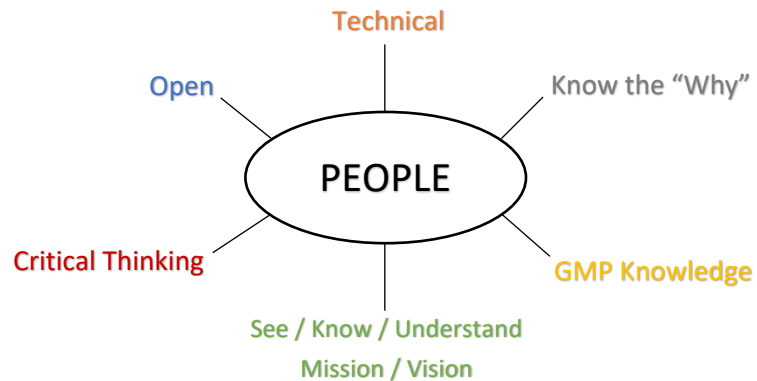


# People / Process



- TACM
- Build up the system
  - Start with the basics
- Do people understand the procedures?
- GMP Skills Developed
- Start building "thinking" tools & coaching
- Repeat messages
- Align
  - Training / coaching
  - MRE's
  - Posters
- Problem solving tools

- Audit process
  - Do vs. Procedure
    - ❖ What is the difference?
  - Person to person variability?
- Procedure links to other documents correct?
- Comply with GMP?
- Are there policy guidance documents? – Policies, standards?
- Forms align?
- Work Instruction or Job Aid needs?